







1200 West Washington Street Phoenix, AZ 85007 TELEPHONE: (602) 542-4251

ARIZONA CORPORATION COMMISSION

July 27, 2016

To: Docket Control

RE: TUCSON ELECTRIC POWER COMPANY – Customer Comments

Docket No. E-01933A-15-0322 and E-01933A-15-0239

Please docket the attached _____ customer comments opposing the above filed case.

Customer comments can be reviewed in E-Docket under the above docket number.

Filed by: Utilities Division-Consumer Services

Arizona Corporation Commission DOCKETED

JUL 29 2016

DOCKETED BY

DOCKET CONTROL

E-01933A-15-0239 E-01933A-15-0322

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best Phone: <<< REDACTED >>> Opinion Date: 7/25/2016

Opinion Number: 2016 - 133405 Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed Closed Date: 7/25/2016 10:13 AM

First Name: becky Last Name: masterman Account Name: becky masterman

Address:

City: State: Zip Code:

Email: <<< REDACTED >>>

Company: Tucson Electric Power Company Division: Electric

Nature Of Opinion

Docket Number: E-01933A-15-0322 Docket Position: Against

From: becky masterman

Sent: Sunday, July 24, 2016 5:11 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: TEP proposal to raise solar panel fee

As you examine the validity of this request, please look at the return on investment to shareholders which I think is currently 10%. This indicates a company that is already highly profitable. If TEP says that the poor who can't afford solar will have their rates increased, please point out that 85% of installations are now leased which allows even the lowest income homes to drastically cut electric costs while sharing the savings with the solar company in lieu of paying for the panels.

We are currently in a paradigm shift similar to that of horse and carriage to automobile. If TEP wants to maintain their monopoly they should get on board.

Becky Masterman

Investigation

Date: Analyst: Submitted By: Type:

7/25/2016 Roxanne Best Email Investigation

Comments noted for record and docketed. Closed.

E-01933A-150239 E-01933A-15-0322

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee Phone: <<< REDACTED >>> Opinion Date: 7/22/2016

Opinion Number: 2016 - 133322 Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed Closed Date: 7/22/2016 11:25 AM

Rate Case Items - Solar In Favor

First Name: Nancy and David Last Name: Jacques Account Name: Nancy Jacques and

David L Wegner

Address: <<< REDACTED >>>

City: Tucson State: AZ Zip Code: 85750

Cell: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Tucson Electric Power Company

Division: Electric

Nature Of Opinion

Docket Number: E-01933A-15-0322 Docket Position: Against

Rooftop Solar Rate Increases Proposal: My husband and Ihave spent years doing research on climate change, watershed management and endangered species. We understand the facts about these issues and know it is absolutely necessary to reduce carbon emissions as soon as possible. So, to raise rates at all by TEP on rooftop solar and/or to force others to experience rate increases because TEP isn't meeting its bottom line is a fine example of lack of responsibility and imagination at this lime. Market forces must be allowed to permit solar to make many more gains on replacing fossil fuels, and even water. (Case in point: Lake Powell/Lake Mead) In addition to market forces, at some point it is absolutely imperative that the government step in, in concert with the market forces. A carbon tax is needed to supplement utilities in meeting their bottom lines. We must stimulate more solar use, not less. Furthermore, with regard to lack of imagination, at some point soon battery use is going to permit homes and business to go off the grid. At that point TEP and other utilities will lose the ability to charge customers at all. They MUST plan for this, not by punishing their customers, but by establishing best practices that incorporate such changes. Rate increases will be a large and punitive step backward, when people are trying to do the right thing. Thank you, Nancy C Jacques and David L Wegner

Handwritten on form:

Your website, as you probably know, will not allow submission of comments. Please repair

Thank you,

[Signature]

Investigation

Date:

Analyst:

Submitted By:

Type:

7/22/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

Opinion 133322 - Page 1 of 2

^{**}See Managed Documents**

Arizona Corporation Commission Utilities Complaint Form